February 18, 2015

Hello!

It's time to start thinking about the upcoming spring season. Instead of the traditional sign up lists for the spring sports, we are excited to announce that we are now offering the convenience of online registration through partner company, FamilyID (www.familyid.com). Students must be registered in order to participate in a spring sport.

FamilyID is a secure registration platform that provides you with an easy, user-friendly way to register for Housatonic athletic programs, and helps us to be more administratively efficient and environmentally responsible. When you register through FamilyID, the system keeps track of your information in your FamilyID profile so you enter your information only once for multiple uses, multiple family members and multiple programs.

BEFORE YOU REGISTER

PHYSICAL EXAMS: A physical exam must be current within the past 13 months and signed by the physician. If the student's physical expires during the season, they will not be able to play until a new physical exam is received. ACADEMICALLY ELIGIBLE: All students must be academically eligible to participate (no more than one failing grade and a GPA of at least 1.7/C-/70% for the preceding quarter).

INFORMATION NEEDED TO REGISTER

It will be helpful to have the following information handy to allow for accurate completion of your online registration.

Insurance information including company name and ID number

A parent/guardian should register by clicking on this link and following these steps: https://www.familyid.com/housatonic-valley-regional-athletics

- 1. Under the "Programs" title, click on the link for the program you want to sign up for. Scroll to bottom of page to either *Sign Up* if this is your first time using FamilyID, or *Log In* if you already have a FamilyID account.
- 2. Sign Up for your secure FamilyID account by entering your family name, email address and password. You will receive an email with a link to activate your new account. (If you don't see the email, check your spam or junk folders.)
- 3. Click on the link in your email activation, which will log you in to FamilyID
- 4. If you do not return to the registration form, click 'Find Programs' to retrieve the form. Once in the registration form, complete the information requested. When you have completed the form, click the "Save & Continue" button.
- 5. Review your registration summary and click the green 'Add to Cart'.
- 6. On the next page, select 'Confirm Registration'.

You will receive an email receipt from registrations@familyid.com. You can also view your completed registration in your 'Registration' tab. You can log into https://www.familyid.com at any time to update your information and to check your registration(s).

SUPPORT:

You can always find your programs at www.familyid.com by clicking "Find Programs" in the top blue banner and searching for our organization name. If you need assistance with you registration, you can **call Family ID at 888-800-5583 X1 or email support@familyid.com**. FamilyID also offers online chat during business hours and a support center at https://familyid.desk.com. Support is available 7 days per week and messages will be returned promptly.

There are a few schools in our league which are using FamilyID with much success. Please feel free to contact me with any questions or concerns you may have.

Sincerely,

Anne MacNeil, ATC Director of Athletics